The **ALI Print** button in the **ALI Tools** is used when it is necessary to print the ALI screen. The two ways to do this are detailed below.

1. **ALI Print** from a call:

   The **ALI Print** button is available when you are on a 911 call. It is located in the top middle of the Guardian screen in the **ALI Tools**.

   a. While on a call the **ALI Print** button will become available.

   b. Click the **ALI Print** button and it will immediately print to your printer.

2. **ALI Print** button from **Call History**.
The **ALI Print** button is available for a call opened from the **Call History** window. The **Call History** button is located on the **Left Navigation Bar**.

To use:

a. Click on the **Call History** button to view past calls.

[Image of call history window]

b. Locate call and highlight it.

c. Click on the **ALI** button in the bottom left of the **Call History** screen to redisplay the ALI of the chosen call.

[Image of call history with ALI highlighted]

d. Click on the **ALI Print** button and it will immediately print to your printer.

**NOTE:** After printing the ALI screen dispose of the prints appropriately.

**Please continue to contact the FERC with any system issues**

March 5, 2015